IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT Brett Schundler

TITLE "Distributed Call Center System and Method for

Volunteer Mobilization"

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Dear Sir:

Preliminary to a first office action on the merits of this US national phase application, please amend the PCT specification and claims as follows:

Amendments to the Specification begin on page 2 of this paper.

Applicant Arguments or Remarks begin on page 3 of this paper.